

A personal membership group of the **American Hospital Association**

Q4 ASHE Advocacy Liaison Webinar 6 December 2017





- 1. HELC Data Request
- 2. AL recordings/pptx posting & 2018 AL Webinar Dates
- 3. My ASHE
- 4. ASHRAE 170 2017 Edition
- 5. ICC code development cycle status





Data Analytics an ASHE HELC Task Group

December 6, 2017

ASHE's Healthcare Executive Leadership Council (HELC) is working to identify a set of standard performance metrics for healthcare facilities. The primary activity during this phase has included using survey methods and intense background research to produce a draft set of KPIs, and their definitions. These metrics will be used to create a KPI Dashboard Pilot Project that will eventually provide facilities with a "snapshot" of how the facility is functioning.

Currently, we are engaging in the final step of determining this KPI list, which is a "Just-In-Time" (JIT) online survey. This JIT survey allows key stakeholders and invited participants to provide last minute feedback before we finish the build-out of the KPI Data Collection Dashboard.



- 1. Initiate Board selection of Pilot Hospitals (6 per member)
- 2. Deploy JIT survey to HELC/LRG
- 3. Deploy JIT survey to pilot group
- 4. Revise/refine KPI's for Dashboard
- 5. Design Dashboard (data collection instrument)
- 6. Kick-Off KPI Dashboard Pilot Project
- 7. Analyze data, Revise/Refine Metrics & Guidelines
- 8. Kick-Off of Part II of KPI Dashboard Pilot Project



At our meeting, the Board requested involvement in the identification and engagement of hospitals within each of your regions. The work group is looking to identify six hospitals within each ASHE region to participate:

2 small (less than 100 beds) 2 medium (between 100 and 750 beds) 2 large hospitals (more than 750 beds)

For each hospital, we need the name and contact information for two individuals:

- a. An executive or manager who is accountable for overseeing their organization's data submission.
- b. The individual who will be responsible for the actual data collection on the Dashboard, (the "boots on the ground").

Please send the information noted above for participants from your region directly to Don King at: don@donaldking.consulting. We would appreciate your response by 12/15/17. Once we nail down the participating hospitals, an ASHE team member will contact them via email with additional background information and instructions on how to complete the KPI Dashboard Pilot Project.



HELC Data Analytics A3 Report

Data Analytics A3 Report – Facilities Performance Metrics

Background

HFM's use metrics for budgeting, performance management and improvement. Often, these metrics are not accepted by leadership and lack reliability necessary for comparisons.

Current Situation

Several consulting firms and professional organizations utilize metrics; however, the metrics, their calculation, data included/excluded are not consistent. Many focus on financial data and do not address the full scope of facilities performance. Currently, no credible source of comparative data exists for the management of healthcare facilities.

Goal

Develop and provide industry standard metrics for management of healthcare facilities that support risk management, resource allocation and performance measurement/forecasting

Analysis

- 1. A consistent set of performance metrics does not exist across the healthcare facilities community of practice.
- 2. Historically, performance metrics have lacked the credibility required at the highest levels of healthcare leadership necessary to be adopted and become effective

Recommendations

- A. Develop Key Performance Indicators in accordance with accepted Participatory Action Research principles
- B. Expand KPI's into a robust set of performance metrics
- C. Develop an implementation approach that supports wide-spread adoption

Plan

- Review metrics from other organizations and HELC members, identify categories, glossary, guidelines for use - March 2017
- Conduct survey of HELC to assess common utilization July 2017
- 3. Identify potential KPI's October 2017
- 4. Define pilot group (n=80) October 2017
- Conduct JIT survey of pilot group to assess reliability, include link in ASHE Insider to increase responses – November 2017
- 6. Conduct initial KPI data collection December 2017
- 7. Based on analysis of responses, refine definitions and calculation Q1 2018
- Conduct second KPI data collection with guidelines Q1 2018
- 9. Expand data collection, publish use guidelines Q2 2018

Follow - up

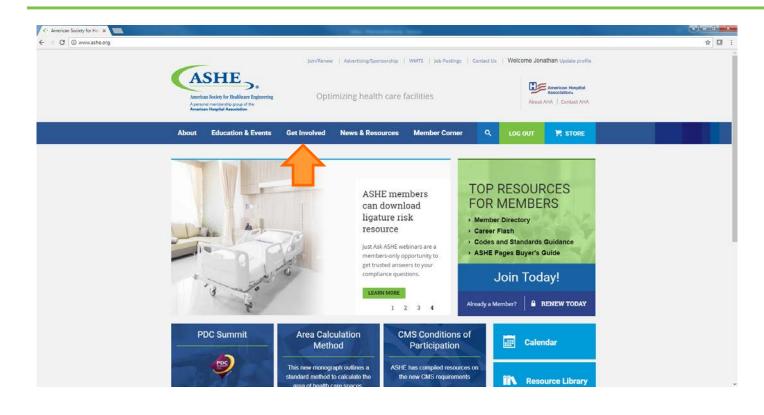
How we will know if the actions have the impact needed?

- 1. HELC adoption
- 2. ASHE membership adoption
- 3. Feedback on leadership acceptance

AL Recordings

- Getting the slide deck and recording is a problem
- Developed an AL Webinar Page
 - <u>http://www.ashe.org/advocacy/member/liaison-webinars.shtml</u>
 - Will maintain last 4 webinars
 - Page requires member login







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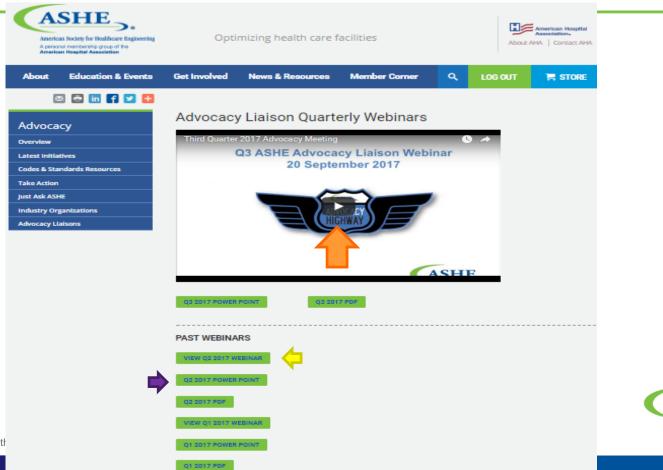


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AL 2018 Webinar Dates

- Q1 Wednesday 21 March
- Q2 Wednesday 20 June
- Q3 Wednesday 19 September
- Q4 Wednesday 5 December
- All webinars will begin at 12:00 Noon CT



My ASHE

- New, mobile-friendly platform, connecting ASHE members with each other
- Enables members to easily share knowledge and experiences
- Powered by Higher Logic, a leader in the field; syncs with netForum
- Replaces ASHE's ListServ

My ASHE

- Launching early December
- Big splash in Q1, 2018
- Will launch with one "All Members" community
 - Public communities will launch June 1, 2018
 - Will monitor community participation and advise the community on how best to succeed
- ListServ will sunset in late-December

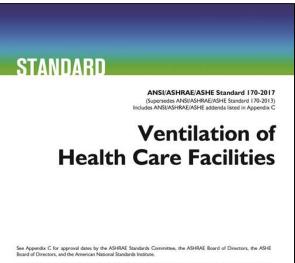
- Discussion Management Code of conduct will be enforced to keep the community positive, vibrant, and inclusive of all opinions
 - Movement of threads when off topic
 - Encouragement to keep it clean
 - Keep it friendly
 - Not a marketing platform
 - Member queries to member services

- All discussions will be self-moderated
- Users enabled to flag inappropriate messages
- ASHE staff will spot check each business day

ASHRAE 170 - 2017

ASHRAE 170 - 2017

- Issued 14 Nov 2017
- Includes editorial reorganization
 - Hospital Spaces
 - Outpatient Spaces
 - Nursing Home Spaces
- Incorporates 12 published addenda to the 2013 edition:



This Standard is under continuous maintenance by a Standard Project Committee (SSPC) for which the Standards Committee has established adcumented program for regular publication of addenda or revisions, including procedures for imely, documented, consensus action on requests for Anage to any part of the Standard. The Anage submittal form, instructions, and deadlines may be obtained in electronic form form the ASHRAE Evaluader may be purchased from the ASHRAE website (www.ashrae.org) or from ASHRAE Canctomers Service, 1791 Tuile Cricle, NE, Attana, GA 30379-3205. Femal: orders/Satharae.org, Sac AST39-1213. Telebone: 640-636-6400. Uncordinated and advances and a standards. The latest of 40-636-6400 (vordined), or oft their el 400-527473) (or

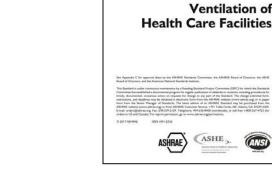
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ASHRAE 170 - 2017

- RTU Gas Vents
- Adiabatic humidifiers
- New exam room type
 - General and Special
- Prohibits controls to switch pressurization
- Reduces requirements for ECT Rooms
- Reduces requirements for Labs
- Increases requirements for Higher Hazard Exhaust
- Coordinates temperature requirements for SPD
- Clarifies Primary Diffuser Array definition
- Updates references



STANDARD

ANSI/ASHRAE/ASHE Standard 170-201 Supervised AMERICAN-RAE/AD-91 Standard 170-2011

(ANSI

ICC Code Development Cycle

ICC Code Development Cycle Status

- 2018 2019 Cycle "underway"
- 2018 Group A
 - IBC- E, IBC FS, IBC -G, IFC, IFGC, IMC, IPC, IPMC, IPSDC, IRC M, IRC- P, ISPSC, IWUIC, IZC
- 2019 Group B
 - Admin, IBC-S, IEBC, IECC-C, IECC-R/IRC-E, IgCC (Ch. 1), IRC B
- Deadline for 2018 Group proposals 8 January 2018



ICC Code Development Cycle Status

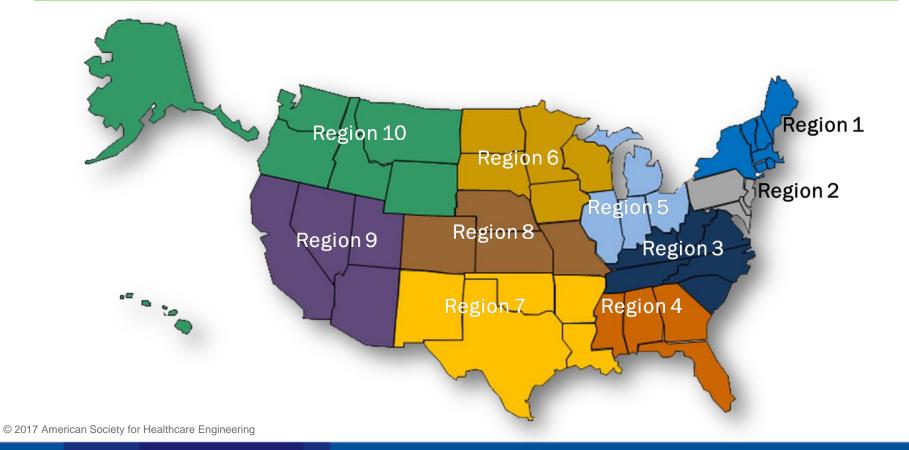
- Ad Hoc Committee on Healthcare now Standing Committee
 - Committee on Healthcare (HC)
- 2018 Group A
 - Developing a series of proposals based on latest CMS K-tags
- Committee Action Hearings on Group A proposals
 - 15-25 April Columbus, OH



Local Advocacy Updates

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Local Advocacy Updates



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